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PUBLIC BREACH NOTIFICATION

Date of Incident: February 21, 2023

Date of Discovery: February 22, 2023

Date of Public Notice Release: February 28, 2023

This notification is released in accordance with 45 CFR § 164.404 – Notification to individuals.

On February 21, 2023, Bastrop Family Eye Care was subject to an unlawful entry and theft, which included documents that contained patient protected health information. Due to the nature of the loss, we are unable to confirm the extent of the compromised information. We recommend that patients promptly report any suspicious activity or suspected identity theft to law enforcement or the state's Attorney General. We also recommend that patients remain vigilant to prevent identity theft by monitoring credit reports or placing a security alert on their credit file at the following agencies:

Equifax

1-888-378-4329

www.equifax.com

Experian

1-888-397-3742

www.experian.com

TransUnion

1-855-681-3196

www.transunion.com

Please be assured that we take our patient's health, safety, security, and privacy seriously. We have notified law enforcement of the incident and are taking steps to improve our physical security at our location. We deeply regret this situation and any inconvenience this may cause you. If you have any questions regarding this incident or the information provided in this letter, please do not hesitate to contact us at compliance@aegvision.com.